Office of Child and Family Services Update

Maine Child Welfare Advisory Panel Meeting April 06, 2023

Bobbi L. Johnson, LMSW Associate Director – Child Welfare Services



Safety

Improve the Consistency and Quality of CPS Intake Screening Decisions

> Improve the Consistency and Quality of Child Protective Investigations

Permanency and Well-being

Improve the
Consistency, Quality,
and Timeliness of
Permanency for
Children in Care

Improve the Quality of the Health and Wellbeing of Children in Care

Consistency

Achieve the Goals
Outlined in the
CFSR/PIP
Measurement Plan by
January 2024

Strengthen the Child Welfare Workforce Through Efforts to Improve Recruitment, Retention, and Support

Foundational Principals

Family, Youth, and Resource Parent Engagement

Race, Equity, Diversity, and Accessibility

Collaboration with Internal and External Partners to Identify and Address Systemic Barriers

Safety

•Improve the Consistency and Quality of CPS Intake Screening Decisions

- QA/QI reviews of SDM screening decisions
- Case consultation and supervisor coaching

•Improve the Consistency and Quality of CPS Investigations

- Ongoing implementation of Family First
- Review and revision of Safety Planning policy and practice
- QA/QI reviews of investigations

Permanency and Well-Being

Improve the Consistency, Quality, and Timeliness of Permanency for Children in Care

- Permanency Review Process
- Family connection activities
- QA/QI reviews

Improve the Quality of the Health and Well-being of Children in Care

- Ensure all youth in care have recommended and required health visits and immunizations
- Ongoing implementation of the Plan of Safe Care
- Psychotropic medication management
- Ensure all youth in care age 14 and older have their strengths and needs assessment completed and results incorporated into their child plan

Consistency

Achieve Goals Outlined in the CFSR/PIP Measurement Plan by January 2024

- Develop and implement District PIPs to align practice with policy and meet agreed upon PIP goals

Strengthen the Child Welfare Workforce Through Efforts to Improve Recruitment, Retention, and Support

- Katahdin implementation and system refinement
- Update child welfare policies in collaboration with USM
- Provide quality training opportunities
- Implement the Maine Safety Science Model
- Engage staff at all levels of the organization in system change processes

Office of Child and Family Services Child Welfare: Bills & Budget Initiatives

Bill regarding collaboration between medical providers, law enforcement, and OCFS

Bill to amend the language regarding requirements for judicial reviews in the extended care program

One-time funding supporting children in care

5% increase in resource parent reimbursement rates

Increase funding and oversight for Court-Ordered Diagnostic Evaluations

Child and Family Services Review Program Improvement Plan



ACF/CB and the CFSR, PIP and CFSP

Administration for Children & Families (ACF)/Children's Bureau (CB)

Child and Family Services Review (CFSR) and associated Program Improvement Plan (PIP) and financial penalties

Child and Family Services Plan (CSFP) and associated Annual Progress and Services Report (APSR)

Child and Family Services Review

The CFSR Evaluates

- Child and Family Outcomes
- Underlying Systemic Factors that influence child and family outcomes

Program Improvement Plan Child and Family Outcomes

Safety

- Safety 1: Children are, first and foremost, protected from abuse and neglect.
- Safety 2: Children are safely maintained in their homes whenever possible and appropriate.

Permanency

- Permanency 1: Children have permanency and stability in their living situations.
- Permanency 2: The continuity of family relationships and connections is preserved for children.

Well-Being

- Well-Being 1: Families have enhanced capacity to provide for their children's needs.
- Well-Being 2: Children receive appropriate services to meet their educational needs.
- Well-Being 3: Children receive adequate services to meet their physical and mental health needs.

Child and Family Services Plan Annual Progress Report

Item	Description	CFSR Goal				
Item 2 (S2)	Services to Prevent Removal or Re-entry into Foster Care	65%				
Item 3 (S2)	Risk & Safety Assessment & Management	47%				
Item 5 (P1)	5 (P1) Permanency Goal for Children					
Item 6 (P1)	Achieving Permanency Goal	65%				
Item 12 (W1)	Needs & Services for Children, Parents, Foster Parents	46%				
Item 13 (W1)	Case Planning	48%				
Item 14 (W1)	Caseworker Visits with Children	70%				
Item 15 (W1)	Caseworker Visits with Parents	43%				

Program Improvement Plan Systemic Factors

2017

- Statewide Information System
- Case Review System

Systemic

- Quality Assurance System
- Staff and Provider Training

Factors

- Service Array and Resource Development
- Agency Responsiveness to the Community
- Foster and Adoptive Parent Licensing, Recruitment and Retention

Child and Family Services Plan Annual Progress Report

- The Child and Family Services Plan (CFSP) is a federally required five-year strategic plan that sets forth a state's vision and the goals to be accomplished to strengthen the overall child welfare system.
- The CFSP outlines the state's initiatives and activities to improve outcomes in the following areas:
 - Permanency for children
 - Well-being of children and their families
 - The nature, scope, and adequacy of existing child and family and related social services
- The APSR provides an annual update on the progress made toward CFSP goals and objectives as well as planned activities for the upcoming fiscal year.

Maine's Success in Implementing the Federal Program Improvement Plan (PIP)

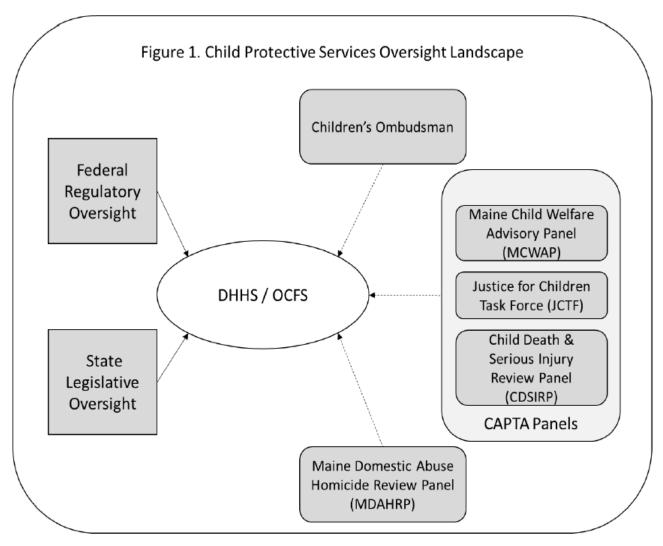
OCFS was notified by the Administration for Children and Families that Maine had successfully completed goals identified in the PIP in several areas.

Outcomes were in the following areas, permanency, and well-being. Systemic factor goals were met as they related to case reviews, staff and provider training, and service array and resource development.

Maine now enters a period of PIP evaluation which includes ongoing monitoring related to the remaining PIP goals. This period ends in January 2024.

Maine is now in compliance with 2/3 of the goals identified in the 2017 PIP.

Maine's Advisory/Oversight Structure



Office of Child and Family Services Federal Child and Family Services Review (CFSR)

Conformity with Child & Family Outcomes	ME	CT	MA	NH	RI	VT
Safety 1: Children are, first and foremost, protected from abuse and neglect.	No	No	No	No	No	No
Safety 2: Children are safely maintained in their homes wherever possible and appropriate.	No	No	No	No	No	No
Permanency 1: Children have permanency and stability in their living situations.	No	No	No	No	No	No
Permanency 2: The continuity of family relationships and connections is preserved for children.	No	No	No	No	No	No
Well-being 1: Families have enhanced capacity to provide for their children's needs.	No	No	No	No	No	No
Well-being 2: Children receive appropriate services to meet their educational needs.	YES	No	No	No	No	No
Well-being 3: Children receive adequate services to meet their physical and mental health needs.	No	No	No	No	No	No
Conformity with Systemic Factors				NH	RI	VT
Statewide information system	YES	No	YES	No	YES	YES
Case review system	No	No	No	No	No	No
Quality assurance system	YES	YES	No	YES	No	No
Staff and provider training	No	No	No	No	No	No
Service array and resource development	No	No	No	No	No	No
Agency responsiveness to the community	YES	YES	YES	YES	YES	YES
Foster and adoptive parent licensing, recruitment, and retention	YES	No	No	No	No	No

CFSR Data Snapshot

The tables on the next few slides include the results of the case reviews that were conducted in the 6 month period PIP Measurement - Rolling Quarter Period 20: 10/1/22-3/31/23. Improvements were made in each item.

For this review, 474 people were interviewed for the reviews conducted in this rolling period including:

- 175 caseworkers
- 57 supervisors
- 69 mothers
- 36 fathers
- 81 resource parents
- 14 children, and
- 42 in an 'other' category which included significant others of parents, GALs and relatives involved in the case

CFSR Data Snapshot by District 10.01.22-03.31.23

Item	Description	CFSR Goal
Item 2	Services to Prevent Removal or Re-entry into Foster Care	65%
Item 3	Risk & Safety Assessment & Management	47%
Item 5	Permanency Goal for Children	88%
Item 6	Achieving Permanency Goal	65%
Item 12	Needs & Services for Children, Parents, Foster Parents	46%
Item 13	Case Planning	48%
Item 14	Caseworker Visits with Children	70%
Item 15	Caseworker Visits with Parents	43%

District	Item 2	Item 3	Item 5	Item 6	Item 12	Item 12 (Child)	Item 12 (Parent)	Item 12 (Resource Parent)	Item 13	Item 14	Item 15
Statewide	56%	40%	65%	30%	22%	52%	19%	67%	25%	38%	16%
1	33%	30%	67%	17%	0%	40%	13%	33%	11%	30%	13%
2	67%	60%	63%	38%	40%	60%	38%	75%	40%	40%	38%
3	100%	29%	75%	25%	29%	86%	29%	75%	29%	43%	14%
4	0%	0%	50%	0%	0%	0%	0%	0%	0%	0%	0%
5	50%	44%	60%	40%	22%	39%	18%	80%	28%	44%	6%
6	0%	38%	60%	0%	38%	50%	29%	60%	29%	50%	29%
7	50%	60%	67%	67%	0%	100%	0%	100%	0%	40%	0%
8	100%	33%	100%	50%	33%	67%	0%	100%	67%	33%	50%

CFSR Data Snapshot

CFSR Item	PIP Goal	CFSR Reporting Period 18 4/1/22- 9/30/22 (<u>practice</u> covered: 4/1/21-9/30/22)	CFSR Reporting Period 19 7/1/22- 12/31/22 (<u>practice</u> covered: 4/1/21-12/31/22)	CFSR Reporting Period 20 10/1/22-3/31/23 (<u>practice</u> covered: 10/1/21-3/31/23)
2 Services to Family to Protect Children in the Home and Prevent Removal or Re-Entry into Foster Care	65%	46%	41%	55%
3 Risk and Safety Assessment and Management	47%	31%	31%	40%
5 Permanency Goal for Child (established timely and appropriate)	88%	45%	48%	65%
6 Achieving Permanency Goal Timely	65%	20%	28%	30%
12 Needs and Services of Child, Parents and Foster Parents (assessed and addressed	46%	20%	15%	22%
13 Child and Family Involvement in Case Planning	48%	22%	17%	25%
14 Caseworker Visits with Child (frequency and quality)	70%	37%	29%	38%
15 Caseworker Visits with Parents (frequency and quality)	43%	16%	12%	16%

Questions

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